

About Patient Advocate Foundation

Patient Advocate Foundation is the nation’s most comprehensive healthcare nonprofit dedicated to helping people navigate, access, and afford healthcare. We provide financial assistance to help patients afford treatment and cost of living needs, personalized case management to solve complex healthcare and social needs challenges, and a wide array of resources to empower people to take charge of their health.

Since our founding in 1996—and joining forces with the PAN Foundation in 2026—we have helped more than 3.8 million people access and navigate care, granted over \$7 billion in financial assistance, provided personalized case management support to over 350,000 patients, and elevated the patient’s voice to drive improvements in the healthcare system.

To learn more, visit PatientAdvocate.org.

Patient Advocate Foundation is funded by the generosity of many donors. To support our work, visit TotalAssist.org/donate.

Follow us on social media:



To learn more, visit TotalAssist.org.



TotalAssist: Financial assistance for life-threatening, chronic, and rare diseases



TotalAssist is the nation's largest and most comprehensive charitable patient assistance program

TotalAssist includes disease-specific and health equity financial assistance funds, supporting patients across a wide range of conditions—from cancer and rare diseases to chronic and complex illnesses.

TotalAssist grants cover these eligible expenses:

- Medication copays, coinsurance, and deductibles
- Health insurance premiums
- Office visit charges the day of treatment
- Administration charges related to treatment

Patient Advocate Foundation does not limit how grants can be used. Instead, patients can apply their TotalAssist grant award toward multiple eligible healthcare expenses, helping reduce gaps in care.

Apply today

Applying for financial assistance for yourself or on behalf of your loved one or patient is fast and simple:

- Apply online via the PAF portal 24/7 at TotalAssist.org.
- Call **1-866-512-3861**, Monday through Friday 8:30am–5:30pm ET and our dedicated team will complete the application with you. (On-demand language translation services are available for 100+ languages.)

The application takes less than 15 minutes, and most patients receive an instant eligibility decision. Once the grant is approved, you can use it immediately. Grants are active for 12 months from the date of approval, with potential for renewal and additional funding if continued assistance is needed.

If a fund is closed, sign up to receive notifications by email, text, or phone when funds open at TotalAssist.org/notify.



Learn more and apply today at TotalAssist.org.

We also offer trusted tools like FundFinder (FundFinder.org), which helps identify alternative financial assistance resources, and the National Financial Resource Directory (PatientAdvocate.org/financial), which connects people to additional support beyond healthcare costs.



Putting patients at the center

TotalAssist is designed to address real-world patient needs and reduce complexity.

Some key features include:

- Patients can use grants for any combination of eligible expenses – medication copays, health insurance premiums, and more
- First-come, first-served enrollment
- Up to six-months of lookback coverage, allowing eligible patients to apply assistance to qualifying expenses incurred before enrollment
- Simple online portals for patients and caregivers, healthcare professionals, pharmacies, and nonprofits
- Dedicated patient support specialists to guide patients and caregivers through enrollment, answer questions, and provide ongoing assistance
- Concierge support to onboard and support providers and pharmacies
- Notifications by email, text, or automated phone call when TotalAssist funds open