Patient knowledge of Medicare Part B & Part D

Poll conducted by Morning Consult on behalf of the PAN Foundation

February 2024
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Methodology: This poll was conducted between February 15-17, 2024 among a sample of 2,202 adults. The interviews were conducted online and the data were weighted to approximate a target sample of adults based on age, gender, race, educational attainment, region, gender by age, and race by educational attainment. Results from the full survey have a margin of error of plus or minus 2 percentage points.
Knowledge of Medicare
Part B & Part D
One-in-three (33%) Medicare beneficiaries say they do not know what screenings are covered by Medicare Part B. Adults covered by Medicare are least likely to know *depression screenings* (36%) are covered as a preventative service.

As you may know, Medicare Part B (Medical Insurance) provides beneficiaries with coverage for several preventative services. To the best of your knowledge, which of the following screenings are covered by Medicare Part B? Select all that apply.

**Among adults covered by Medicare (n=511, MOE: 4%)**

<table>
<thead>
<tr>
<th>Screening</th>
<th>Selected</th>
</tr>
</thead>
<tbody>
<tr>
<td>Diabetes screenings</td>
<td>60%</td>
</tr>
<tr>
<td>Prostate cancer screenings</td>
<td>59%</td>
</tr>
<tr>
<td>Cervical and vaginal cancer screenings</td>
<td>56%</td>
</tr>
<tr>
<td>Cardiovascular disease screenings</td>
<td>56%</td>
</tr>
<tr>
<td>Depression screenings</td>
<td>36%</td>
</tr>
<tr>
<td>Don't know/Unsure</td>
<td>33%</td>
</tr>
</tbody>
</table>

68% did not correctly identify all 5 screenings covered by Part B.
The overwhelming majority (97%) of Medicare beneficiaries cannot correctly identify all the services that may be included in Medicare “wellness” visits. Three-in-four (75%) say the “wellness” visit includes a physical exam, which it does not.

As you may know, Medicare Part B (Medical Insurance) offers beneficiaries a yearly “wellness” visit. To the best of your knowledge, “wellness” visits may include which of the following? Select all that apply.

Among adults covered by Medicare (n=511, MOE: 4%)

<table>
<thead>
<tr>
<th>Service</th>
<th>Selected</th>
</tr>
</thead>
<tbody>
<tr>
<td>A physical exam</td>
<td>75%</td>
</tr>
<tr>
<td>Routine measurements (like height, weight, and blood pressure)</td>
<td>75%</td>
</tr>
<tr>
<td>A review of your current prescriptions</td>
<td>71%</td>
</tr>
<tr>
<td>A review of your medical and family history</td>
<td>60%</td>
</tr>
<tr>
<td>Personalized health advice</td>
<td>59%</td>
</tr>
<tr>
<td>A cognitive assessment</td>
<td>47%</td>
</tr>
<tr>
<td>Information about advance care planning</td>
<td>35%</td>
</tr>
<tr>
<td>Don’t know/Unsure</td>
<td>10%</td>
</tr>
</tbody>
</table>

97% did not correctly identify all 6 “wellness” visit services

97%
Most (86%) Medicare beneficiaries cannot correctly identify that all the tested services may be included in Medicare preventative visits. In fact, one-fifth (19%) say they do not know what services are included in preventative visits.

As you may know, Medicare Part B (Medical Insurance) offers beneficiaries a preventative visit within the first 12 months of enrollment. To the best of your knowledge, preventative visits may include which of the following? Select all that apply.

Among adults covered by Medicare (n=511, MOE: 4%)

- Height, weight, and blood pressure measurements: 74%
- Certain screenings, flu and pneumococcal shots, and referrals for other care, if needed: 64%
- A review of your medical and social history related to your health: 62%
- A calculation of your body mass index: 44%
- A written plan letting you know which screenings, shots, and other preventive services you need: 43%
- A simple vision test: 40%
- A review of your potential risk for depression and your level of safety: 35%
- An offer to talk with you about creating advance directives: 28%
- Don't know/Unsure: 19%

86% did not correctly identify all 8 preventative visit services
Most (71%) Medicare beneficiaries can correctly identify that none of the tested vaccines require patient cost-sharing under Medicare Part D or Medicare Advantage. However, 15% incorrectly say the shingles vaccine requires patient cost-sharing.

To the best of your knowledge, which of the following vaccines require patient cost-sharing for Medicare Part D or Medicare Advantage beneficiaries?

Among adults covered by Medicare (n=511, MOE: 4%)

<table>
<thead>
<tr>
<th>Vaccine</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hepatitis A</td>
<td>3%</td>
</tr>
<tr>
<td>Hepatitis B</td>
<td>3%</td>
</tr>
<tr>
<td>RSV</td>
<td>5%</td>
</tr>
<tr>
<td>Shingles</td>
<td>15%</td>
</tr>
<tr>
<td>Tdap</td>
<td>4%</td>
</tr>
<tr>
<td>None of the above</td>
<td>71%</td>
</tr>
</tbody>
</table>
Appendix
Sample distribution—adults covered by Medicare

**Gender**
- Male: 42%
- Female: 58%

**Age**
- 18-34: 5%
- 35-44: 3%
- 45-64: 17%
- 65+: 79%

**Race/Ethnicity**
- White (Non-Hispanic): 85%
- Hispanic: 6%
- Black (Non-Hispanic): 6%
- Other (Non-Hispanic): 3%

**Region**
- Northeast: 17%
- Midwest: 24%
- South: 37%
- West: 22%

**Education**
- < College: 19%
- Bachelors degree: 23%
- Post-grad: 58%

**Income**
- Under 50k: 54%
- 50k-100k: 30%
- 100k+: 16%

**Community**
- Urban: 29%
- Suburban: 20%
- Rural: 51%

n=511; MOE: 4%