Providers and pharmacies can use the PAN Foundation’s online portal to enroll patients, review grants, and maintain key information. Please note that any other parties, such as health insurance companies and those affiliated with manufacturers, will be denied access.

**Please note:** Portal access is only available on a desktop or laptop computer. You must use Google Chrome, Firefox, Microsoft Edge or Internet Explorer 6 (or higher) to access the PAN Portals. All other web browsers are not compatible and will not allow access to the portals. Portals are not compatible with tablets or mobile devices.

To get started, select the relevant link.

**Provider portal:** [providerportal.panfoundation.org](http://providerportal.panfoundation.org)

The provider portal is for healthcare providers who help patients get financial aid for their treatment. This may include **patient financial navigators, medical billers, doctors, nurses, social workers**, and more.

**Pharmacy portal:** [pharmacyportal.panfoundation.org](http://pharmacyportal.panfoundation.org)

The pharmacy portal is for pharmacy staff who help patients get financial aid for their treatment. This may include **pharmacy technicians, patient financial navigators, claims specialists, pharmacists**, and more.
How to register

You can register two ways:

A. Select “Register” in the menu at the top of the page or

B. Select “Don’t have an account? Register now” at the bottom of the blue, login box
At the “Account Registration” page, enter your contact information. Please note that all fields with an asterisk are required. This includes your desired username, which must be at least eight characters long.

If you are a doctor, physician assistant, nurse practitioner, or pharmacist, you must enter your National Provider Identifier (NPI) number and attest that you are not a debarred doctor. The NPI is required and must not be used with another portal account.

Once you’ve filled out the required fields, click the “Registration Step 2” button to continue.

The “Register” button takes you to the portal’s Terms of Use. Review the terms and conditions for using the portal. When ready, select “I agree to the above Terms and Condition.” Then, click the green “Start Registration” button.
Next, fill out your practice's contact information. All fields with an asterisk are required. When all required fields are complete, click the green “Submit Registration” button.

Portal request submission and approval

Once you submit, the system will confirm your portal request. You will also get an email to confirm your request was submitted to PAN.
After your request is validated, your account is active. You will get an email at the email address connected to your account with the portal URL, your username, and a temporary password. After logging in to the portal for the first time, you will be prompted to update your password.

Please note: Your temporary password will expire after 24 hours.

Once you log in, you can use all the helpful features on the PAN Provider or Pharmacy Portal.

Questions?

For more information about enrollment or how to use the PAN portal refer to our webinar library, our other how-to guides, or review the pharmacy or provider FAQs. You can also call us at 1-866-316-7263, Monday through Friday, from 9 a.m. to 7 p.m. ET.