HOW TO:
CREATE AN ACCOUNT
FOR PATIENTS WITH EXISTING GRANTS
The Patient Access Network (PAN) Foundation created this easy-to-use guide that shows you how to enter the Patient Portal and access your available PAN grant(s), renew a grant, get additional assistance, and much more. If you are enrolled in an assistance program through PAN, follow these easy steps to create an account on the Patient Portal.

Please note: Patient Portal access is only available on a desktop or laptop computer. The portals are not accessible on a mobile phone or tablet.

1. Go to our Patient Portal link at panapply.org

2. Click on the blue underlined LOG IN.
On the Log in page, click on **Don't have an account? Register Now**

On the Account Registration page, type in your **PAN Member ID** in the first box.

OR if you do not have your Member ID, type in your: **Social Security number** in the box under SSN; **Last name** in the box under Patient Last Name; and **Date of Birth** in mm/dd/year format in the last box.

Then click **Register**.
On the Patient Confirmed page, enter your email address in the Email box. Then click the green **Submit** button.

You will receive a PAN Notification email in your email inbox. It will include your username (your email address) and a temporary password. Please use the temporary password to log in to the Patient Portal and change your password since the temporary password expires within 24 hours.